### Diamond Aircraft Industries GmbH N.A. Otto-Straße 5 A-2700 Wiener Neustadt Austria

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# **SERVICE INFORMATION NO. SI 20-066/1**

### SUPERSEDES SERVICE INFORMATION NO. SI 20-066

NOTE: SI's are used only:

1) To distribute information from DAI to our customers.

2) To distribute applicable information/documents from our suppliers to our customers with

additional information.

Typically there is no revision service for SI's. Each new information or change of that will be sent

along with a new SI.

# I. TECHNICAL DETAILS

### 1.1 Airplanes affected:

All DV 20 airplanes

### 1.2 Subject:

United Instruments Inc. Service Bulletin No. 12

ATA-Code: 34-00

#### 1.3 Reason:

United Instruments Inc. has issued Service Bulletin No. 12 describing that the paint on dial may crack and separate from the surface, which could potentially affect the functionality of the instrument.

#### 1.4 Information:

For detailed technical information refer to United Instruments Inc. Service Bulletin No. 12 which is applicable without any further additions or restrictions.

# **II. OTHERS**

United Instruments Inc. Service Bulletin No. 12 is attached to this Service Information.

In case of doubt contact United Instruments Inc.

Service Bulletin No. 12 August 27, 2013

#### **SERVICE BULLETIN**

TO: Owner or user of certain United Instruments, Inc. 5934 Series Altimeters, 5035 Encoding Altimeters, 7(1)00 Series (I) VSI, and 9560 Series Turn and Slips

TITLE: Instruments Dial Paint

PURPOSE: Replacement of nonconforming dials and disk pointers installed in the affected instruments. These instruments were primarily manufactured between June 2012 and June 2013.

EFFECTIVITY: Refer to the affected S/N List attached

GENERAL: The instrument dials and certain pointers covered by this bulletin may display paint cracks and paint detachment from the parts.

DESCRIPTION: The paint on dial may crack and separate from the surface, which could potentially affect the functionality of the instrument.

CORRECTIVE ACTION: Replace with new dials and pointers.

IDENTIFICATION: Instruments with the new dial and pointer on the applicable instruments will be identified with a yellow dot at two different locations, approximately 0.25 inch (6 mm) in the upper half area on the rear side of the case and between the left side of the nameplate and case.

#### COMPLIANCE AND HANDLING INSTRUCTION:

- 1. Instruments currently installed in Aircraft:
  Identify the instruments if they have the affected S/N on nameplates. If so, remove and return instruments to the manufacturer, or its authorized distributors, for warranty correction in accordance with the manufacturer's instruction, immediately.
- Instruments currently NOT installed in aircraft:
   Return all affected instruments to the manufacturer, or its authorized distributors, for warranty correction no later than December 31, 2013.

#### 3. Returning Instruction:

When returning the instruments to the manufacturer, or its authorized distributors, each instrument should be adequately wrapped and packaged in a container no smaller than 8"x8"x8" to protect it from damage, and send by United Parcel Service (UPS) Ground Service.

#### 4. Credit Information

- Removal and Installation: For an instrument already installed in an aircraft within
  the affected serial numbers, the actual charges incurred for removal and
  reinstallation (to include required check for static system leaks) will be
  reimbursed in the amount of maximum \$80 for each aircraft. A completed claim
  form must be submitted to be eligible for reimbursement by December 31, 2013.
- Freight: Ship by United Parcel Service (UPS) Ground Service freight collect, Account No. O(zero)EWO(zero)43 to one of the following locations:

United Instruments, Inc., 3625 Comotara Avenue, Wichita, KS 67226 316-636-9203, customerservice@unitedinst.com

United Instruments' designated service facilities, for your convenience, and any updates regarding the service bulletin will be posted in United Instruments' website:www.unitedinst.com, for any update.

## Affected Serial Number List

5934 Series Altimeter S/N					
S/N Range	Excluded(already corrected)				
496886-496940					
496974-496994					
496996-497086					
497156-497160					
497164-497173					
497229-497519					
497539-497579					
497582-497872	497784				
497893-497912					
497917-498263					
498265-498564					
498566-498734					
498742-499461	498935,498944,498988,499338				
	499369,499377,499438				
499499-499604					
499611-499666	499648				
499805-499863	499817				
499900-499911					
499927-499935					
500033-500042	500038,500040				
500205-500221	500218				
500233-500242	500234,500241				
500300-500309					
500328-500329					
500332-500373	500349,500352				
500791-500799	500792				

9500 Series 3" T/S S/N				
S/N Range	Excluded(already corrected)			
2866-2907				
2908-2955				
2956-3004				
3005-3032				
3033-3081				
3082-3101				
3102-3120				
3121-3152				
3153-3171				

5035 Series Enc-Altimeter S/N				
S/N Range	Excluded(already corrected)			
36731-36735				
36744-36746				
36753-36758				
36775-36784				
36805-36806				
36714-36730				
36736-36743				
36747-36752				
36759-36774				
36794-36804				
36785-36793				
36807-36821				

7000/7100 Series VSI/IVSI S/N					
S/N Range	Excluded(already corrected)				
10709-10716	10710,10714				
10724-10743	10734,10736				
10755-10774					
329694-329793					
329958-330037					
330165-330240					
330363-330412					
330462-330510					
330623-330677					
330678-330714	330679,330681,330687,330688				
	330691,330700,330703,330704				
	330705,330706,330708,330709				
	330710,330711,330712				
329814-329840					
330048-330127					
330243-330257					
330413-330461					
330524-330544					
329841-329934					
330128-330163					
330258-330312					
330715-330784	330751,330784				



## UNITED INSTRUMENTS INC 3625 COMOTARA AVE WICHITA KS 67226

ph: 316-636-9203, fx:316-636-9243

Service Bulletin No. 12 AUG/27/2013

# **CLAIM FORM**

OWNER NAME:		COMPANY NAME:		
ADDRESS1:				
ADDRESS2:				
ACFT MAKE:	MODEL:		SERIAL #:	
INST P/N:	INST S/N:	REMOVED;	S/N:	INSTALLED
DATE COMPLETED:	CERT	TFIED MECH.:		
FBO NAME:		CERT. NO.:		
FBO ADDRESS:				
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:				
	DO NOT WRITE	BELOW THIS LINE:		
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