

SERVICE INFORMATION NO. SI 50-001/2

supersedes NO. SI 50-001/1

I. TECHNICAL DETAILS

1.1 Airplanes affected

All DA 50 C airplanes

1.2 Subject

Descriptions of DAI technical publication systems and handling of documents:

- LOADP – List of Applicable Diamond Publications
- Service Information, Service Bulletin, Factory Campaign
- Airplane Flight Manual, Airplane Maintenance Manual
- IPC – Illustrated Parts Catalogue
- Reporting of Failures, Malfunctions and Defects

1.3 Reason

This Service Information provides a description of the Diamond Aircraft Industries GmbH (DAI) technical publication system and means to report service difficulties for pilots, owners, operators and maintenance organizations involved in the operation of DA 50 aircraft.

1.4 Information

All documents described in this Service Information are published on the Diamond Aircraft Industries website www.diamondaircraft.com (select -> Service and Support -> Technical Publications).

In addition, DAI offers a subscriber service via email to inform about changes to these documents for registered customers, operators and maintenance organisations. Therefore please register on the Diamond Aircraft Industries website www.diamondaircraft.com (select -> Service and Support -> Notification Service).

Note: If you register for subscription, you accept that your supplied data may be used to ensure continued airworthiness of airplanes produced by DAI.

II. PUBLICATION

2.1 General

The LOADP, all Service Information, Service Bulletins and Factory Campaigns and referenced working instructions issued by DAI are in English language and the standard paper size is DIN A4.

2.2 LOADP – List of Applicable Diamond Publications

The LOADP for each model/variant lists all current Manuals, Temporary Revisions to these Manuals, Service Bulletins and Service Information that are applicable to that model/variant.

The LOADP is updated each time, when the content is amended.

2.3 Service Information (SI)

The content of SIs is usually of informative nature and no direct action is associated with it unless a referenced document requires such actions.

A DAI SI is typically issued if:

- Instructions for continued airworthiness of a built-in part/equipment/product from an external manufacturer are found to be applicable and a check for feasibility and compatibility has been conducted. This is especially done in case where the manufacturer has no public notification system for distributing this kind of information to the known operators or if the time of compliance is unusually short.
- Additional technical information shall be forwarded to operators of DAI products, which are not contained in the standard documentation (e.g. Precautions to avoid errors, recommendation for maintenance, aso.).
- An Airworthiness Directive (AD) issued by EASA or FAA that applies to a DAI product. Then the DAI SI gives a reference to the AD.

Note: This is a voluntary service by DAI and does not relieve operators of DAI products from checking for applicable ADs and Instructions for Continued Airworthiness for built-in parts/equipment/products.

The principle numbering code for SIs uses the following scheme:

SI yy[yy]-zzz(/r)

yy[yy]..... Product type identification as follows:

50 DA 50 C

zzz Consecutive number

r..... Revision number, starting with “1” for the first revision of an already released SI. Thereafter in ascending numerical order.

Note: Typically there is no revision service for SIs. Each new information or change of that will be sent along with a new SI.

Example: SI 50-005/2 is the second revision of the SI number 5 for the DAI DA 50 C airplane.

For details please refer to the current LOADP.

2.4 Service Bulletin (SB)

Service Bulletins are used to communicate changes or additional inspections applicable to airplanes already in service.

DAI distinguishes the following types of SBs:

Alert SB:	ASB	An ASB is issued, if there is an immediate potential hazard and DAI considers the conduction of the MSB mandatory. The instructions given in the SB must be carried out immediately. It is recommended to print this type of service bulletin on colored paper. Compliance with this type of SB is compulsory to be eligible for warranty.
Mandatory SB	MSB	A MSB is issued, if there is no immediate potential hazard. Non-compliance with the instructions of the SB can cause the safety of the airplane to be reduced or endangered. The actions to be done are linked to a time of compliance. Compliance with this type of SB is compulsory to be eligible for warranty.
Recommended SB	RSB	A RSB contains recommendations of DAI. Non-compliance with this SB has no impact on flight safety. Compliance with RSB is of advantage for the operator (for example lower operating costs, etc.). Diamond Aircraft reserves the right to void continued warranty coverage in the area affected by this type of SB, if it is not incorporated.
Optional SB	OSB	An OSB is used to inform the operator of a product of DAI about the possible installation of additional equipment (for example a towing device, etc.) or retrofit of a product improvement (for example an improved heating valve, etc.) Work Instructions, that are not published with the SB, are available for purchase via the DAI service center network.

The principle numbering code for SBs uses the following scheme:

xSB yy[yy]-zzz(/r)

x..... Type of SB (see above).

yy[yy]..... Product type identification as follows:

50 DA 50 C

zzz Consecutive number

r..... Revision number, starting with "1" for the first revision of an already released SB. Thereafter in ascending numerical order.

Example: OSB 50-014/3 is the third revision of the Optional Service Bulletin number 14 for the DAI DA 50 C airplane.

For details please refer to the current LOADP.

CAUTION: Before starting to complete the actions described in a SB, to carefully read through the entire document(s) and respect it as a whole.

2.5 Factory Campaign (FC)

A Factory Campaign is used to communicate necessary changes or additional inspections to a very limited number of airplanes already in service. In general a FC has the status of a Service Bulletin. DAI coordinates the campaign with the operators affected airplanes.

It is vital, before carrying out the actions described in a FC, to carefully read through the entire document(s) and respect it as a whole.

2.6. Airplane Flight Manual, Airplane Maintenance Manual

The Airplane Flight Manual (AFM) and Airplane Maintenance Manual (AMM) are updated via new issues, if changes are required to cover a new or improved design or to correct or improve information, procedures or instructions contained in these manuals.

The incorporated changes are listed in the AFM and AMM.

Please note that for an individual aircraft, the issue of manuals that have incorporated all updates to recent changes to the aircraft and all general updates must be used.

It is recommended to use the current AFM issue and AMM issue, which is available on the Diamond Aircraft Industries website www.diamondaircraft.com (select -> Service and Support -> Technical Publications).

CAUTION: The Aircraft Logs, Modification Status, AFM Chapters 1, 6 and 9 must represent the current status of the specific airplane at any time.

2.5 IPC – Illustrated Parts Catalogue

DAI provides an IPC for all its Products. For the DA 50 Series it will be furnished as an interactive parts catalogue which is available on the Diamond Aircraft Industries website www.diamondaircraft.com (select -> Service and Support -> Technical Publications).

The IPC is not part of the type certification, but it is based on approved design data and is offered for easier identification of spare part numbers.

III. SERVICE DIFFICULTIES

3.1 Reporting of Failures, Malfunctions and Defects

DAI has established a system to collect and analyse failures, malfunctions or defects occurring on our products with the goal to maintain and improve safety and to continuously improve the products.

Please respect, that such a system can only be as good as the information received from our customers, users and maintenance shops about our products. Therefore please help us to your own benefit and report any failure, malfunction or defect which occurred via the DAI Service Center network.

In case of incidents/accidents please submit the report to airworthiness-austria@diamondaircraft.com. To report incidents/accidents it is recommended to use the current published occurrence reporting form of the state of registry or occurrence.

IV. REMARKS / MISCELLANEOUS

In case of doubt please contact Diamond Aircraft Industries GmbH.

Weblinks in this SI are subject to change and represent the current status on the day of revision of this SI.