

SERVICE INFORMATION

No. SI 42-184

No. SI 42NG-048

NOTE: SI's are used only:
1) To distribute information from DAI to our customers.
2) To distribute applicable information/documents from our suppliers to our customers with additional information.
Typically there is no revision service for SI's. Each new information or change of that will be sent along with a new SI.

I. TECHNICAL DETAILS

1.1 Airplanes affected:

All DA 42 /M /NG /M-NG airplanes

1.2 Subject:

GARMIN Service Advisory No. 1309 Rev. B

ATA-Code: 34-20

1.3 Reason:

GARMIN has revised its Service Advisory No. 1309 mandating verification of displayed heading is not noticeable drifting prior Take-Off. Revision B contains updated information regarding the causes and additional pilot action.

1.4 Information:

For detailed technical information refer to GARMIN Service Advisory No. 1309 Rev. B which is applicable without any further additions or restrictions.

II. OTHERS

GARMIN Service Advisory No. 1309 Rev. B is attached to this Service Information.

In case of doubt contact GARMIN.



SERVICE ADVISORY

NO.: 1309 Rev. B

TO: Owners/operators of Garmin G1000, G1000H, G950, G900X, G500, G500H, G600, Cirrus Perspective™, and Embraer Prodigy® Integrated Flight Deck Systems, and Garmin Dealers/Installers

DATE: April 04, 2013

SUBJECT: Verify displayed heading is not noticeably drifting prior to takeoff

REVISION B: Adds updated information regarding the causes for heading drift and additional pilot action.

AFFECTED PRODUCTS

Garmin G1000, G1000H, G950, G900X, G500, G500H, G600, Cirrus Perspective™, and Embraer Prodigy® Integrated Flight Deck Systems equipped with GRS 77/77H AHRS (Attitude Heading Reference System).

DESCRIPTION

Garmin has received a very limited number of reports of a temporary loss of heading and attitude (provided by the AHRS) displayed in the products noted above. There are two possible causes.

- Moving the aircraft on the ground (e.g., towing operations) during the first 10 seconds after turning on power to the AHRS (when power is applied to a PFD, power is also applied to the associated AHRS)
- Magnetic interference introduced near the magnetometer(s) during AHRS initialization (i.e. during the 60 seconds following power up of the AHRS)

Either of the above conditions can cause noticeably drifting heading to be displayed on the PFD (Primary Flight Display) prior to takeoff. Noticeably drifting heading may induce a temporary loss of PFD displayed heading and/or attitude information after takeoff and during climb.

NOTE

For the purpose of this alert, “noticeably drifting heading” occurs when the PFD heading is continuously turning in one direction at a rate of more than ½ degree per second when the aircraft is stationary. A constant heading offset on the PFD prior to aircraft movement is not an indication of this issue.

© Copyright 2013
Garmin Ltd. or its subsidiaries
All Rights Reserved

Except as expressly provided herein, no part of this document may be reproduced, copied, transmitted, disseminated, downloaded or stored in any storage medium, for any purpose without the express prior written consent of Garmin. Garmin hereby grants permission to download a single copy of this document and of any revision to this document onto a hard drive or other electronic storage medium to be viewed and to print one copy of this document or of any revision hereto, provided that such electronic or printed copy of this document or revision must contain the complete text of this copyright notice and provided further that any unauthorized commercial distribution of this document or any revision hereto is strictly prohibited.

PILOT ACTION

Do not move the aircraft on the ground during the first 10 seconds after turning on the pilot and co-pilot (if present) PFD(s).

Do not take off if the heading displayed on the PFD is noticeably drifting.