

# SERVICE INFORMATION

## No. SI 42NG-074

**NOTE:** SI's are used only:  
1) To distribute information from DAI to our customers.  
2) To distribute applicable information/documents from our suppliers to our customers with additional information.  
Typically there is no revision service for SI's. Each new information or change of that will be sent along with a new SI.

### I. TECHNICAL DETAILS

#### 1.1 Airplanes affected:

All DA 42 NG /M-NG airplanes

#### 1.2 Subject:

GARMIN Service Alert No. 1538 Rev. A

ATA-Code: 34-00

#### 1.3 Reason:

GARMIN has issued Service Alert No. 1538 Rev. A describing that the system functions will not operate properly under QFE altimeter setting.

#### 1.4 Information:

For detailed technical information refer to GARMIN Service Alert No. 1538 Rev. A which is applicable without any further additions or restrictions.

### II. OTHERS

GARMIN Service Alert No. 1538 Rev. A is attached to this Service Information.

In case of doubt contact GARMIN Ltd.



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Olathe, KS 66062  
913-397-8200

# ***SERVICE ALERT***

**NO.: 1538 Rev A**

**TO:** Owners and Operators of Garmin G900X, G950, G1000(H), G2000, G3000, G5000, Cirrus Perspective™, Embraer Prodigy™, and Embraer Prodigy Touch Integrated Avionics Systems

**DATE:** July 23, 2015

**SUBJECT:** Operations with Altimeter Set to QFE (height above field elevation)

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## **PRODUCTS AFFECTED**

Garmin G900X, G950, G1000(H), G2000, G3000, G5000, Cirrus Perspective™, Embraer Prodigy™, and Embraer Prodigy Touch Integrated Avionics Systems are affected.

## **NOTE**

Most locations utilize the QNH altitude that provides altitude above mean sea level. However QFE altitude may be used in some locations (e.g. Russian Federation and the People's Republic of China). In many locations that normally utilize QFE, the flight crew may request the QNH altimeter setting.

## **ISSUE**

System functions will not operate properly with a QFE altimeter setting.

## **PILOT ACTION**

Do not use a QFE altimeter setting with this system. Use only a QNH altimeter setting for height above mean sea level, or the standard pressure setting, as applicable.

## **RESOLUTION**

Support for QFE altimeter settings will be added in a future software release.

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