

SERVICE INFORMATION

No. SI 42-182

No. SI 42NG-045

NOTE: SI's are used only:
1) To distribute information from DAI to our customers.
2) To distribute applicable information/documents from our suppliers to our customers with additional information.
Typically there is no revision service for SI's. Each new information or change of that will be sent along with a new SI.

I. TECHNICAL DETAILS

1.1 Airplanes affected:

All DA 42 /M /NG /M-NG airplanes

1.2 Subject:

GARMIN Service Advisory No. 1309

ATA-Code: 34-20

1.3 Reason:

GARMIN has published Service Advisory No. 1309 mandating verification of displayed heading is not noticeable drifting prior Take-Off.

1.4 Information:

For detailed technical information refer to GARMIN Service Advisory No. 1309 which is applicable without any further additions or restrictions.

II. OTHERS

GARMIN Service Advisory No. 1309 is attached to this Service Information.

In case of doubt contact GARMIN.



SERVICE ADVISORY

NO.: 1309

TO: Owners/operators of Garmin G1000, G1000H, G950, G900X, G500, G500H, G600, Cirrus Perspective™, and Embraer Prodigy® Integrated Flight Deck Systems, and Garmin Dealers/Installers

DATE: February 25, 2013

SUBJECT: Verify displayed heading is not noticeably drifting prior to takeoff

AFFECTED PRODUCTS

Garmin G1000, G1000H, G950, G900X, G500, G500H, G600, Cirrus Perspective™, and Embraer Prodigy® Integrated Flight Deck Systems equipped with GRS 77/77H AHRS (Attitude Heading Reference System).

DESCRIPTION

Garmin has received a very limited number of reports of a temporary loss of heading and attitude (provided by the AHRS) displayed in the products noted above. A possible cause can be magnetic interference introduced near the magnetometers during AHRS initialization (i.e, during the 60 seconds following power up of the AHRS), which can cause noticeably drifting heading to be displayed on the PFD (primary flight display) prior to takeoff. Noticeably drifting heading may induce a temporary loss of displayed PFD heading and/or attitude information after takeoff and during climb.

NOTE

For the purpose of this alert, “noticeably drifting heading” occurs when the PFD heading is continuously turning in one direction at a rate of more than ½ degree per second when the aircraft is stationary. A constant heading offset on the PFD prior to aircraft movement is not an indication of this issue.

PILOT ACTION

Do not take off if the heading displayed on the PFD is noticeably drifting.

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